AGORA SMS
SECURITY MANAGEMENT SOFTWARE

PROVIDE INTELLIGENCE TO YOUR SYSTEMS
TO IMPROVE OPERATIONALITY AND REDUCE RISKS TO YOUR ASSETS

INCREASE SECURITY FOR YOUR ASSETS AND STAFF
REDUCE VANDALISM AND PROTECT PROPERTIES
MANAGE SITUATIONS REMOTELY WITH VIDEO AND AUDIO
REDUCE OPERATIONAL COSTS BY REDUCING FALSE ALARMS
INCREASE STAFF PRODUCTIVITY BY INTEGRATING SYSTEMS
UNIFY AND IMPLEMENT STANDARD OPERATING PROCEDURES
MANAGE OPERATIONS WITH BUSINESS INTELLIGENCE TOOLS

OUT OF THE BOX
CUSTOMISE AGORA TO YOUR BUSINESS AND OPERATION

INTELLIGENT WORKFLOW
GUIDING YOUR OPERATOR TO MINIMISE RISKS AND WRONG DECISIONS

BUSINESS INTELLIGENCE
AGORA MONITORS YOUR BUSINESS AND OPERATIONS

WEB INTERFACE
ANY USER ANYWHERE, CAN ACCESS AGORA WITH A BROWSER

IOT READY
INTEGRATES SEVERAL SYSTEMS FROM DIFFERENT VENDORS

AGORA CONNECTS THE WORLD...

AGORA is a software that integrates different systems from different vendors, adding standard operating procedures and improving operations

WWW.AGORASYSTEMS.COM
UNIFIED PLATFORM
AGORA IS A SINGLE SOFTWARE INTERFACE DESIGNED TO INTEGRATE MULTIPLE UNCONNECTED SECURITY APPLICATIONS AND DEVICES. IT GATHERS INFORMATION FROM SEVERAL SYSTEMS, CORRELATES THE DATA, EVENTS AND ALARMS TO IDENTIFY RELEVANT SITUATIONS AND THEIR PRIORITY. IT PRESENTS THE SITUATION TO BE VERIFIED HELPING AN OPERATOR TO TAKE THE BEST COURSE OF ACTION. IT ENSURES A PROMPT AND THOROUGH RESPONSE TO ANY SITUATION. IT REDUCES OPERATIONAL COSTS IN OPERATOR TRAINING HOURS. THE EASY-TO-USE INTERFACE IS VERY EASY-TO-LEARN.

SITUATIONAL AWARENESS
AGORA ALLOWS THE OPERATOR TO BE AWARE OF WHAT IS HAPPENING. INFORMATION WILL BE COLLECTED FROM DIFFERENT SYSTEMS, CORRELATED AND DISPLAYED IN MAPS, ALARMS AND EVENTS. A GOOD SITUATION AWARENESS WILL REDUCE THE RISK OF WRONG DECISIONS. THE OPERATOR CAN OBTAIN A GEOGRAPHICAL VIEW OF THE ENTIRE AREA OR REGION COVERED. REMOTE SITES AND ALARMS ARE SHOWN IN THE GEOGRAPHICAL MAP OR FLOORPLANS. THE OPERATOR CAN NAVIGATE THE MAP, ENTER A GIVEN SITE, OR OPEN AN ALARM. THE OPERATOR CAN DECIDE WHICH INFORMATION IS DISPLAYED ON THE MAP: LABELS, SITES, DEVICES AND ALARMS.

REMOTE ACCESS
AGORA ALLOWS THE OPERATOR TO ACCESS SITES REMOTELY FROM THE COMMAND CENTRE AND PERFORM ALARM VIDEO-VERIFICATION, REMOTE VIDEO TOURS AND GRANT OR DENY ACCESS TO EMPLOYEES, SUPPLIERS AND VISITORS. THE OPERATOR USES LIVE VIDEO AND AUDIO TO PERFORM REMOTE IDENTIFICATION AND GRANT OR DENY ACCESS. THE OPERATOR CAN REMOTELY OPENS DOORS AND/OR DISARM INTRUSION SYSTEMS OR ZONES. ALARM VIDEO-VERIFICATION AVOIDS DISPATCHING HUMAN RESOURCES TO THE SITE. REMOTE VIDEO TOURS CAN PREVENT DANGEROUS SITUATIONS. REMOTE ACCESS ALLOWS TO DECREASING ONSITE GUARDS AND REDUCING OPERATIONAL COSTS.

UNIFIED PROCEDURES
AGORA ENABLES ORGANISATIONS TO IMPLEMENT STANDARD OPERATING PROCEDURES TO ENSURE THAT EVERY SITUATION IS HANDLED ACCORDING TO PREVIOUSLY CONFIGURED SCRIPTS. PROCEDURES ARE CUSTOMISED IN A CONFIGURABLE AND DYNAMIC WORKFLOW THAT WILL GUIDE THE OPERATOR WITH STEP-BY-STEP INSTRUCTIONS. THE PROCEDURES WILL HELP THE OPERATOR TO TAKE THE NECESSARY ACTIONS, AVOIDING WRONG DECISIONS AND HUMAN ERROR.

MONITOR AND AUDIT ALL ACTIONS
AGORA'S AUDIT TRAIL MODULE RECORDS IN A DATABASE ALL THE RELEVANT OPERATORS' ACTIONS TOGETHER WITH ALL THE ACCESSED VIDEO & AUDIO. A USER WITH THE RIGHT PRIVILEGES CAN THEN ACCESS THIS ARCHIVE TRAIL TO SUPERVISE AND AUDIT ALL THE ACTIONS. THE REPORTS MODULE ALLOWS YOU TO CONFIGURE AUTOMATIC OR ON DEMAND REPORTS. ALL EVENTS RECEIVED BY THE SYSTEM AND ALL ACTIONS TAKEN CAN BE SEARCHED AND ADDED TO AN INCIDENT REPORT. REPORTS CAN BE EXPORTED TO PDF, EXCEL AND SENT OUT BY EMAIL.

FREEDOM OF CHOICE
AGORA IS AN OPEN PLATFORM COMPATIBLE WITH THE WORLD WIDE SECURITY AND SAFETY EQUIPMENT (CCTV, AUDIO, GPS, ACCESS CONTROL, INTRUSION AND VIDEO ANALYTICS). AGORA ALLOWS THE COMBINATION OF EXISTING EQUIPMENT WITH CUTTING-EDGE TECHNOLOGY IN ORDER TO GET THE BEST OF PAST INVESTMENTS AND KEEP UP WITH BUSINESS GROWTH. THIS MEANS YOU HAVE THE FREEDOM OF CHOICE TO SELECT OTHER MANUFACTURERS. YOU CAN MAKE THE MOST OF SECURITY AND SAFETY INVESTMENTS DURING THE WHOLE EQUIPMENT LIFE CYCLE.

SNMP STATUS INFORMATION
ALL IP DEVICES ON YOUR NETWORK ARE CONNECTED. AGORA MONITORS AND COLLECTS INFORMATION FROM DEVICES ON YOUR NETWORK, SUCH AS TECHNICAL ALARMS OR CONNECTIVITY STATUS. THIS SERVICE WILL ASSURE THAT EVERYTHING WORKS WHEN NEEDED. THE OPERATOR WILL ANTICIPATE PROBLEMS WITH EQUIPMENT (BATTERY LEVELS, DISK FAILURE…) AND PRO-ACTIVELY DISPATCH TECHNICAL TEAMS WHEN NEEDED.

BUSINESS INTELLIGENCE
AGORA SOFTWARE WAS DESIGNED TO RETRIEVE, ANALYSE, TRANSFORM AND REPORT DATA FOR BUSINESS INTELLIGENCE. AGORA RECORDS IN A DATABASE ALL THE RELEVANT ALARMS, EVENTS AND OPERATORS’ ACTIONS. A USER WITH THE RIGHT PRIVILEGES CAN MONITOR TIME OF FIRST RESPONSE, TIME OF ALARM HANDLING, ALARMS PER OPERATOR, PER SITE, PER TYPE, NUMBER OF FALSE ALARMS, ALARM PEAKS, ETC. AGORA MONITORS THE OPERATIONS PERFORMANCE ALLOWING A BETTER INSIGHT INTO YOUR BUSINESS.

TIME OF FIRST RESPONSE
AGORA SMS IMPROVES TIME OF FIRST RESPONSE DRAMATICALLY: OPERATORS ARE PRESENTED WITH ALL THE ALARMS IN PROGRESS, ORDERED BY DESCENDING PRIORITY AND CORRELATED BY SITE. WHEN AN OPERATOR STARTS HANDLING AN ALARM, HE IS GUIDED STEP-BY-STEP WITH SPEED AND EASE THROUGH ITS’ RESOLUTION. THIS REDUCES FIRST RESPONSE AND ALARM HANDLING TIMES, AS WELL AS SIGNIFICANTLY REDUCING HUMAN ERROR, SAVING MONEY AND REDUCING RISKS.