

AGORA SMS

SECURITY MANAGEMENT SOFTWARE

PROVIDE INTELLIGENCE TO YOUR SYSTEMS
TO IMPROVE OPERATIONALITY AND REDUCE RISKS TO YOUR ASSETS



- INCREASE SECURITY FOR YOUR **ASSETS AND STAFF**
- REDUCE VANDALISM** AND PROTECT PROPERTIES
- MANAGE SITUATIONS REMOTELY** WITH VIDEO AND AUDIO
- REDUCE OPERATIONAL COSTS BY **REDUCING FALSE ALARMS**
- INCREASE STAFF PRODUCTIVITY** BY INTEGRATING SYSTEMS
- UNIFY AND IMPLEMENT **STANDARD OPERATING PROCEDURES**
- MANAGE OPERATIONS WITH **BUSINESS INTELLIGENCE TOOLS**

AGORA CONNECTS THE WORLD...

AGORA is a software that integrates different systems from different vendors, adding standard operating procedures and improving operations



OUT OF THE BOX
CUSTOMISE AGORA TO YOUR BUSINESS AND OPERATION



INTELLIGENT WORKFLOW
GUIDING YOUR OPERATOR TO MINIMISE RISKS AND WRONG DECISIONS



BUSINESS INTELLIGENCE
AGORA MONITORS YOUR BUSINESS AND OPERATIONS



WEB INTERFACE
ANY USER ANYWHERE, CAN ACCESS AGORA WITH A BROWSER



IOT READY
INTEGRATES SEVERAL SYSTEMS FROM DIFFERENT VENDORS





UNIFIED PLATFORM

AGORA IS A SINGLE SOFTWARE INTERFACE DESIGNED TO **INTEGRATE MULTIPLE UNCONNECTED SECURITY APPLICATIONS** AND DEVICES. IT GATHERS INFORMATION FROM SEVERAL SYSTEMS, **CORRELATES THE DATA**, EVENTS AND ALARMS TO IDENTIFY RELEVANT SITUATIONS AND THEIR PRIORITY. IT PRESENTS THE SITUATION TO BE VERIFIED **HELPING AN OPERATOR TO TAKE THE BEST COURSE OF ACTION**. IT ENSURES A PROMPT AND THOROUGH RESPONSE TO ANY SITUATION. IT **REDUCES OPERATIONAL COSTS IN OPERATOR TRAINING HOURS**. THE EASY-TO-USE INTERFACE IS VERY EASY-TO-LEARN.



SITUATIONAL AWARENESS

AGORA ALLOWS THE OPERATOR TO BE AWARE OF WHAT IS HAPPENING. INFORMATION WILL **BE COLLECTED FROM DIFFERENT SYSTEMS, CORRELATED AND DISPLAYED IN MAPS, ALARMS AND EVENTS**. A GOOD SITUATION AWARENESS WILL REDUCE THE RISK OF WRONG DECISIONS. THE OPERATOR CAN OBTAIN A **GEOGRAPHICAL VIEW OF THE ENTIRE AREA OR REGION COVERED**. REMOTE SITES AND ALARMS ARE SHOWN IN THE GEOGRAPHICAL MAP OR FLOORPLANS. THE OPERATOR **CAN NAVIGATE THE MAP**, ENTER A GIVEN SITE, OR OPEN AN ALARM. THE OPERATOR CAN DECIDE WHICH INFORMATION IS DISPLAYED ON THE MAP: LABELS, SITES, DEVICES AND ALARMS.



REMOTE ACCESS

AGORA ALLOWS THE OPERATOR TO **ACCESS SITES REMOTELY FROM THE COMMAND CENTRE** AND PERFORM ALARM VIDEO-VERIFICATION, REMOTE VIDEO TOURS AND **GRANT OR DENY ACCESS** TO EMPLOYEES, SUPPLIERS AND VISITORS. THE OPERATOR **USES LIVE VIDEO AND AUDIO** TO PERFORM REMOTE IDENTIFICATION AND GRANT OR DENY ACCESS. THE OPERATOR CAN REMOTELY OPEN DOORS AND/OR DISARM INTRUSION SYSTEMS OR ZONES. ALARM VIDEO-VERIFICATION AVOIDS DISPATCHING HUMAN RESOURCES TO THE SITE. REMOTE VIDEO TOURS CAN **PREVENT DANGEROUS SITUATIONS**. REMOTE ACCESS ALLOWS TO DECREASING ONSITE GUARDS AND **REDUCING OPERATIONAL COSTS**.



UNIFIED PROCEDURES

AGORA ENABLES ORGANISATIONS TO **IMPLEMENT STANDARD OPERATING PROCEDURES** TO ENSURE THAT EVERY SITUATION IS HANDLED ACCORDING TO PREVIOUSLY CONFIGURED SCRIPTS. PROCEDURES ARE CUSTOMISED IN A **CONFIGURABLE AND DYNAMIC WORKFLOW** THAT WILL GUIDE THE OPERATOR WITH STEP-BY-STEP INSTRUCTIONS. THE PROCEDURES WILL HELP THE OPERATOR TO TAKE THE NECESSARY ACTIONS, **AVOIDING WRONG DECISIONS** AND HUMAN ERROR. ALL **ACTIONS WILL BE RECORDED** AND THE OPERATOR DECISIONS CAN BE MONITORED.



MONITOR AND AUDIT ALL ACTIONS

AGORA'S AUDIT TRAIL MODULE RECORDS IN A DATABASE ALL THE RELEVANT OPERATORS' ACTIONS TOGETHER WITH ALL THE ACCESSED VIDEO & AUDIO. A USER WITH THE RIGHT PRIVILEGES CAN THEN ACCESS THIS **ARCHIVE TRAIL TO SUPERVISE AND AUDIT ALL THE ACTIONS**. THE REPORTS MODULE ALLOWS YOU TO **CONFIGURE AUTOMATIC OR ON DEMAND REPORTS**. ALL EVENTS RECEIVED BY THE SYSTEM AND ALL ACTIONS TAKEN CAN BE SEARCHED AND ADDED TO AN INCIDENT REPORT. REPORTS CAN BE EXPORTED TO PDF, EXCEL AND SENT OUT BY EMAIL.



FREEDOM OF CHOICE

AGORA IS AN OPEN PLATFORM COMPATIBLE WITH THE WORLD WIDE SECURITY AND SAFETY EQUIPMENT (CCTV, AUDIO, GPS, ACCESS CONTROL, INTRUSION AND VIDEO ANALYTICS). AGORA ALLOWS THE **COMBINATION OF EXISTING EQUIPMENT WITH CUTTING-EDGE TECHNOLOGY** IN ORDER TO GET THE BEST OF PAST INVESTMENTS AND **KEEP UP WITH BUSINESS GROWTH**. THIS MEANS YOU HAVE THE **FREEDOM OF CHOICE TO SELECT OTHER MANUFACTURERS**. YOU CAN MAKE THE MOST OF SECURITY AND SAFETY INVESTMENTS DURING THE WHOLE EQUIPMENT LIFE CYCLE.



SNMP STATUS INFORMATION

ALL IP DEVICES ON YOUR NETWORK ARE CONNECTED. AGORA MONITORS AND **COLLECTS INFORMATION FROM DEVICES ON YOUR NETWORK**, SUCH AS TECHNICAL ALARMS OR CONNECTIVITY STATUS. THIS SERVICE WILL ASSURE THAT EVERYTHING WORKS WHEN NEEDED. THE OPERATOR WILL **ANTICIPATE PROBLEMS** WITH EQUIPMENT (BATTERY LEVELS, DISK FAILURE...) AND PRO-ACTIVELY DISPATCH TECHNICAL TEAMS WHEN NEEDED.



BUSINESS INTELLIGENCE

AGORA SOFTWARE WAS DESIGNED TO **RETRIEVE, ANALYSE, TRANSFORM AND REPORT DATA** FOR BUSINESS INTELLIGENCE. AGORA RECORDS IN A DATABASE ALL THE RELEVANT ALARMS, EVENTS AND OPERATORS' ACTIONS. A USER WITH THE RIGHT PRIVILEGES CAN MONITOR TIME OF FIRST RESPONSE, TIME OF ALARM HANDLING, ALARMS PER OPERATOR, PER SITE, PER TYPE, NUMBER OF FALSE ALARMS, ALARM PEAKS, ETC. **AGORA MONITORS THE OPERATIONS PERFORMANCE** ALLOWING A BETTER INSIGHT INTO YOUR BUSINESS.



TIME OF FIRST RESPONSE

AGORA SMS IMPROVES TIME OF FIRST RESPONSE DRAMATICALLY: OPERATORS ARE PRESENTED WITH ALL THE ALARMS IN PROGRESS, ORDERED BY DESCENDING PRIORITY AND CORRELATED BY SITE. WHEN AN OPERATOR STARTS HANDLING AN ALARM, HE IS **GUIDED STEP-BY-STEP WITH SPEED AND EASE** THROUGH ITS' RESOLUTION. THIS REDUCES FIRST RESPONSE AND ALARM HANDLING TIMES, AS WELL AS SIGNIFICANTLY REDUCING HUMAN ERROR, **SAVING MONEY AND REDUCING RISKS**.